

PKT would like to recognize Nicola by sharing a few outstanding characteristics she exemplifies:

One of the first managers to volunteer to help out in all circumstances Always open to new ideas and fresh perspective Completes all tasks expected of her and helps other managers Seems to always be positive and upbeat Can count on Nicki to give an honest assessment, provide insight and feedback as to how it could work better Has a great attitude, which can be seen on a daily basis Lets those who have done a great job know and encourages those who need more guidance Gives credit and praises performance where needed Always available to chat or sort out any troubles Turns mode from negativity to more of a solution driven conversation Seeks out ways to be more proficient in her work Jumps in when there is a problem and finds a way for everybody to be a part of it and solve it Talks with staff about the importance of teamwork, communicating and working together appropriately Has taken what used to be the most difficult house in the company and turned it into just one of the other houses Always one of the first ones to volunteer for everything but still makes sure her work is completed Always willing to pick up On-Call for her peers or when there has been an opening Handles situations positively Uses good judgment in keeping clients at center of her decision making Goes above and beyond organizing outings for clients Hard worker, gets things done without being asked Great manager in all aspects of her job Nicki is always kicking butt!! **CONGRATULATIONS!** 

2017



CONGRATULATIONS! THANK YOU! ~Nicola Opine~ Winner of \$500 in Cash/Prizes